### What we do

#### 114 Emergenza Infanzia

114 is a service promoted by Equal Opportunities, Equal Rights and National. Telefono Azzurro in 114 aims to ensure children a social emergency in a to protect children and adolescents through an initiative that brings together various institutions to provide a wide range of services. In 2014, 1,794 emergency cases or problems reported and 592 social request cases handled in 114. Out of the 2,300 cases handled in 2014, 478 required the involvement of at least one territorial agency in case new and handle emergency cases.

By year in 2015:

<table>
<thead>
<tr>
<th>Year</th>
<th>Recorded contacts</th>
<th>New cases handled</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>3,370</td>
<td>1,794</td>
</tr>
<tr>
<td>2014</td>
<td>3,570</td>
<td>1,816</td>
</tr>
<tr>
<td>2013</td>
<td>3,770</td>
<td>2,270</td>
</tr>
<tr>
<td>2012</td>
<td>3,970</td>
<td>2,570</td>
</tr>
</tbody>
</table>

#### 114.000

114.000 is a hotline for missing children and people mentioned in this document. The photographs and names used do not differentiate between children and people mentioned in this document.

#### 1.96.96 Helpline

The 1.96.96 helpline offers two help channels: 1.96.96 Helpline for adults and 1.96.96 Helpline for minors. The helpline is available any time a child or adolescent is in emergency. 1.96.96 Helpline (total): 2,767. 1.96.96 Helpline for adults: 1,164 new cases handled. 315 subsequent interventions. 387 subsequent interventions. 810 new cases handled. 1.96.96 Helpline for minors: 953 new cases handled. 1,164 new cases handled.

- helpline available any time a child or adolescent is in emergency.
- 114 Emergenza Infanzia
- 114.000
- 1.96.96 Helpline

#### Voluntary Organizations

You may purchase Telefono Azzurro gifts. You may become a Telefono Azzurro volunteer. You may donate through bank transfer to SOS Il Telefono Azzurro Onlus.

#### Donations

Donating your five per thousand taxpayer contribution to Telefono Azzurro is easy. Just do the following:

- You may make a Bank Transfer payment to SOS Il Telefono Azzurro, at:
  - IBAN: IT28A0200802480000101257157
  - Crossed cheques may be sent in a sealed envelope to:
  - Cheques: SOS Il Telefono Azzurro Onlus; number 550400 addressed to Telefono Azzurro
  - Cheques: SOS Il Telefono Azzurro Onlus; number 550400 addressed to Telefono Azzurro

#### Additional Information

- Crossed cheques may be sent in a sealed envelope to:
  - Cheques: SOS Il Telefono Azzurro Onlus; number 550400 addressed to Telefono Azzurro
  - Cheques: SOS Il Telefono Azzurro Onlus; number 550400 addressed to Telefono Azzurro

- You may opt to tag your bequest with "5x1000" telefoni for Telefono Azzurro.

-write the Telefono Azzurro Tax Code:
  - Via Emilia Est 421 - 41100 Modena, Italy
  - Via Isola di Mezzo 33 - 31100 Treviso
  - Corso Lodi 47 - 20139 Milano
  - Corso Rosselli 128/A - 10141 Torino
  - Borgo Tegolaio 7 - 50123 Firenze
  - Via della Giudecca Vecchia 29 - 80139 Napoli
  - Corso Lussemburgo 68 - 90146 Palermo
  - Via Emilia Est 421 - 41100 Modena
  - Via Isola di Mezzo 33 - 31100 Treviso
  - Corso Lodi 47 - 20139 Milano
  - Corso Rosselli 128/A - 10141 Torino
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#### About us

For almost 30 years, Telefono Azzurro has been serving the community and the children. It is a solid foundation for the protection of all children. Telefono Azzurro is a result of a collaborative project with various institutions and private entities. Telefono Azzurro’s mission is to protect children and adolescents from the dangers of the world. Telefono Azzurro is a project of the World of Children, which is a network of private companies that work together to create a better world for children. Telefono Azzurro is a project of the World of Children, which is a network of private companies that work together to create a better world for children.

#### What we do

- Telefono Azzurro promotes and defends children's rights.
- Telefono Azzurro provides support for children.
- Telefono Azzurro works with other organizations.

#### What you can do

- Donate: Gifts, Volunteering, Donations through your Payslips (Salary Program).
- Volunteer.
- Donate your "5x1000" taxpayer contribution to Telefono Azzurro.

#### What you can do as a company

- You may purchase Telefono Azzurro labels for donations.
- You may purchase Telefono Azzurro gifts.
- You may make a Bank Transfer payment to SOS Il Telefono Azzurro

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